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Hindhead Tunnel

Reducing disruption

Introductions:

- **Andrew Winson**
  - Area 3 Routine Maintenance Service Delivery Manager

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Introductions:

- **Wayne Moore**
  - Area 3 Network Manager

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Hindhead Tunnel

- Takes A3 out of Hindhead and away from environmentally-sensitive areas
- Old A3 returned to nature

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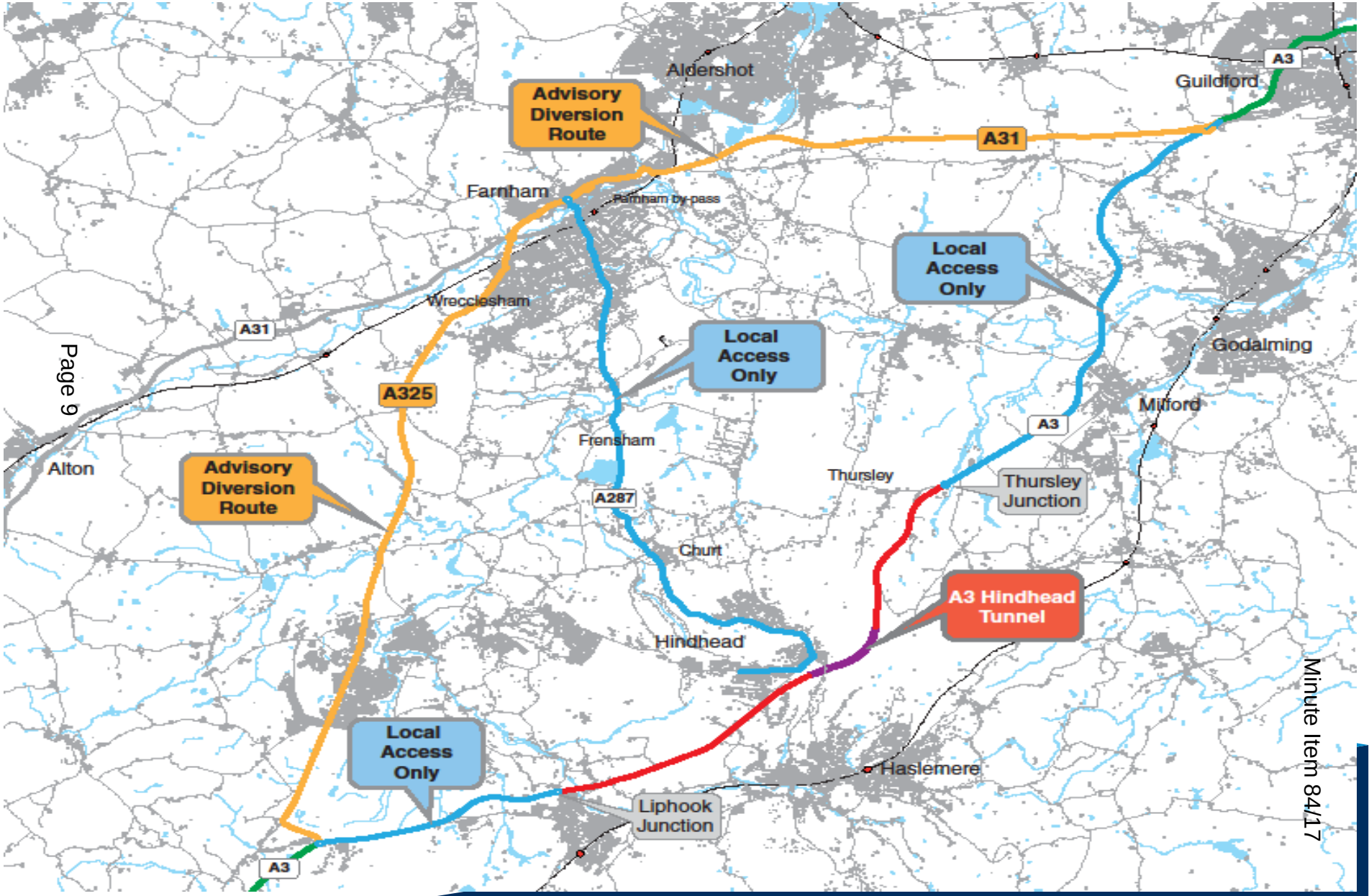
Diversion Route



LIMITATION

- Faults with technology occasionally force us to close the tunnel.
- Can lead to short-term planned closures.
- User-related incidents

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Highways England is acutely aware of the inconvenience caused by any tunnel closure.

We minimise closures as far as possible

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Reducing Technology Closures

- Challenging the control system's supplier.
- Commissioned a consultant to bring fresh perspective.
- Isolate faulty equipment without closing.

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Mitigating the impact of closures

<u>Studying:</u>

- Better signs approaching the tunnel.
- Information signs at the barriers.
- Turn around southbound trapped traffic quicker.
- No northbound trapped traffic.

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Reducing User-related Closures

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Mitigating the Impact

Specific example at Thursley Interchange

Current Issues:

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Collaboration

- Working with:
  - Thursley Parish Council
  - Haslemere Town Council
  - Waverley Borough Council
  - Surrey County Council
  - Surrey Police
  - Transport Focus

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Sign Review

We identified and removed what we believe may have been a misleading sign at the top of Thursley off slip:

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Sign Review Cont.

Alongside the removal of offending sign we have now included ‘cone islands’ across half the road to discourage HGV traffic from using local roads, supported by ‘access only’ signs

We have also bolstered the yellow signing to give clearer direction on which route diverted traffic must follow and to make it clear that the local roads provide **access only** to local villages.

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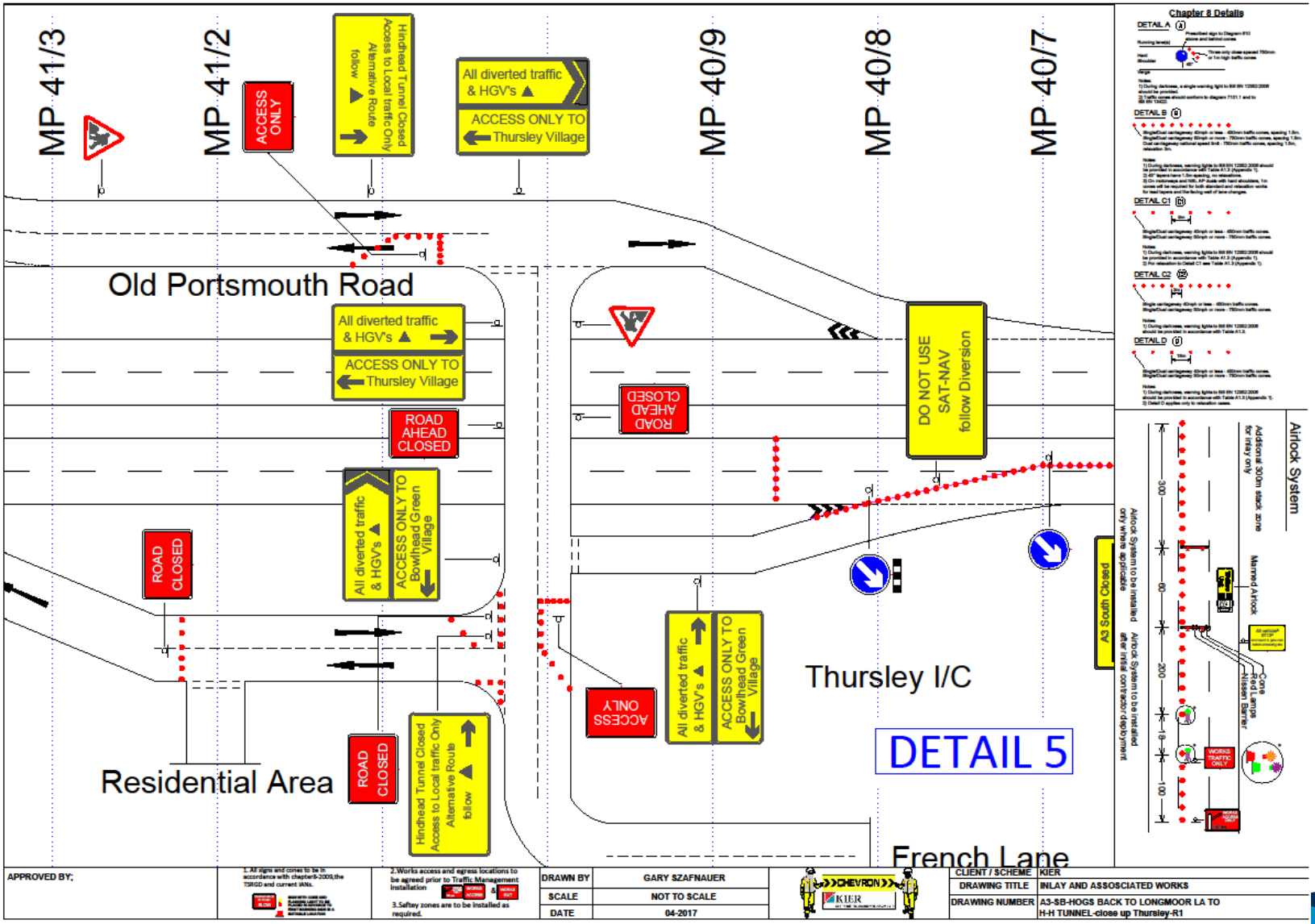

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- Accredited staff to turn round vehicles during a prolonged unplanned closure

- We are hoping to do carry out a trial of basing Highways England Traffic Officers at the tunnel to assist in a wide variety of matters

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- Focussed on reducing unplanned closures
- Prioritising safety and customers
- Studies: go where the evidence takes us
- Remain open to discussions

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Email:
info@highwaysengland.co.uk

Telephone:
0300 123 5000

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Management Arrangements

Adobe Acrobat Document

Thursley Chapter 8

Adobe Acrobat Document

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